

Access Statement for Heddon's Gate Hotel

Introduction

Heddon's Gate Hotel is a two storey country house with 11 en suite bedrooms. It is at the end of a ¼ mile private road owned by the National Trust, ½ a mile from The Hunters Inn, 5 miles west of Lynton and 18 miles east of Barnstaple.

Pre-Arrival

- Our landline is 01598 763481. Mobile 07918 122686. E-mail : stay@heddonsgatehotel.co.uk. We live on the premises and are happy to print off e-mails and pass on phone messages.
- Our website is www.heddonsgatehotel.co.uk . We have run accessibility validation reports for the site and are satisfied the site will be accessible to people using assistive technology such as screen readers. We are also using semantic document structure and are separating presentation from content. We feel that by using structurally clean and modular XHTML and CSS compliance our site is available to the widest audience using many different browsers and devices.
- Bus 309 & 310 run on the A39 between Lynton & Barnstaple. The nearest stop is Woody Bay Station 2 miles from Heddon's Gate Hotel.
- Taxis can be pre-booked from Lynton 01598 753800

Arrival & Car Parking Facilities

- There is a car park at the entrance to the hotel. Priority for spaces nearest the building is given to those with limited mobility.
- The parking area is almost flat and made of tarmac. Adjacent to the hotel it is paved with flags.
- The car park and hotel front are lit by security lights.
- There is one wide step into Heddon's Gate Hotel.

Main Entrance & Reception

- The main reception is half way down the hotel and is accessed by double doors.

Once guests in the old wing (rooms 4-11) have checked in there is a

further door at the south end of the building which is more convenient for transferring luggage from guests' cars to bedrooms. We are happy to assist with this.

Public Areas - Hall, Stairs, Landing, Corridors etc

- There are 2 seats in the main reception as well as ladies & gents toilets.
- To the left of the reception desk a straight flight of stairs with a continuous hand rail on the right hand side leads up to bedrooms 1,2 & 3 (Beech, Fig & Acer) accessed via an upstairs corridor. At the end of the corridor on the right hand side is a fire exit.
- Even further to the left of the reception desk is the entrance to the main dining room (with a fire exit in the top right hand corner).
- To the right of the reception desk is the bar which leads to the T.V. room. Beyond these rooms a corridor leads past the large lounge to the inner hall with access to a fire exit, the library and up the stairs to bedrooms 4-11 (Sycamore, Ash, Oak, Willow, Chestnut, Pine, Laurel & Holly).
- These stairs are easier to negotiate as there is a landing after the seventh and eleventh step. The hand rail is on the right hand side with a sturdy knob on each landing.
- At the top of the stairs bedrooms 4 & 5 (Sycamore & Ash) are to the left. All the others are to the right with a further right turn at the end of the corridor for bedrooms 9, 10 & 11 (Pine, Laurel & Holly). There is a fire escape at the end of the corridor adjacent to Holly's door.

Public Areas - Sitting room, lounges, lobbies etc

- There is a very large dining room to the far left of reception where breakfast and dinner is usually served.
- The bar & T.V. rooms are next to one another to the right of reception.
- The large lounge is beyond the bar & T.V. room
- The library is at the south end of the hotel next to the bottom of the stairs leading to bedrooms 4-11.

Outdoor Facilities

- The public areas consist of the car park as described above, a front

terrace and a flight of steps leading down to the upper lawn which is boarded by flowering shrubs.

- Outdoor seating is available for use by the guests.

Additional Information

- Heddon's Gate Hotel is completely non-smoking inside. Guests who would like to smoke are asked to use the bay next to the TV room.

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Contact Telephone and Email Address

We welcome your feedback to help us continually improve. If you have any comments please phone 01598 763481 or email stay@heddonsgatehotel.co.uk